



## RIGATTA CALL CENTER – HOSTED EDITION

### SERVICE PRICES

#### 1. Installation costs

	Item	Unit	Price (Ls)
1.1.	Basic installation fee	per installed hosted server	90.00
1.2.	Setup Agent telephones SIP or regular phone	per phone	5.00
	<b>Optional:</b>		
1.3.	Initial training fee	7 hours	75.00

#### 2. Monthly subscription fee

		Unit	Price (Ls)
2.1.	Basic subscription fee (includes 3 free Call Channels and 15 Minutes Support time)	3 Call Channels	110.00
2.2.	Extra Call channel (volume discounts available on request)	1 Call Channel	30.00
2.4.	Technical telephone support	15 minutes	10.00
2.5.	Technical support/training	1 hour	30.00
2.3.	Call charges	According to the general tariff as agreed with the client (Basic or Business Tariff)	