

RIGATTA CALL CENTER – HOSTED EDITION

SERVICE PRICES VALID FROM 01.01.2016

1. Installation costs

	Item	Unit	Price (EUR)
1.1	Basic installation fee	per installed hosted server	350.00
1.2	Setup agent telephones SIP or regular phone	per phone	30.00

2. Monthly subscription fee

Item	Unit	Price (EUR)
Basic subscription fee (includes 3 free call channels and 15 minutes support time)	3 agents / 9 call channels	150.00
Extra agents / call channels	1 agent / 3 call channels	50.00
Extra call channels	1 call channel	2.00
Technical support/training	15 minutes	15.00
Call charges	According to the general tariff as agreed with the client (basic or business tariff)	

The costs are shown net of VAT 21%